

TELEPHONE SERVICES AND SYSTEMS

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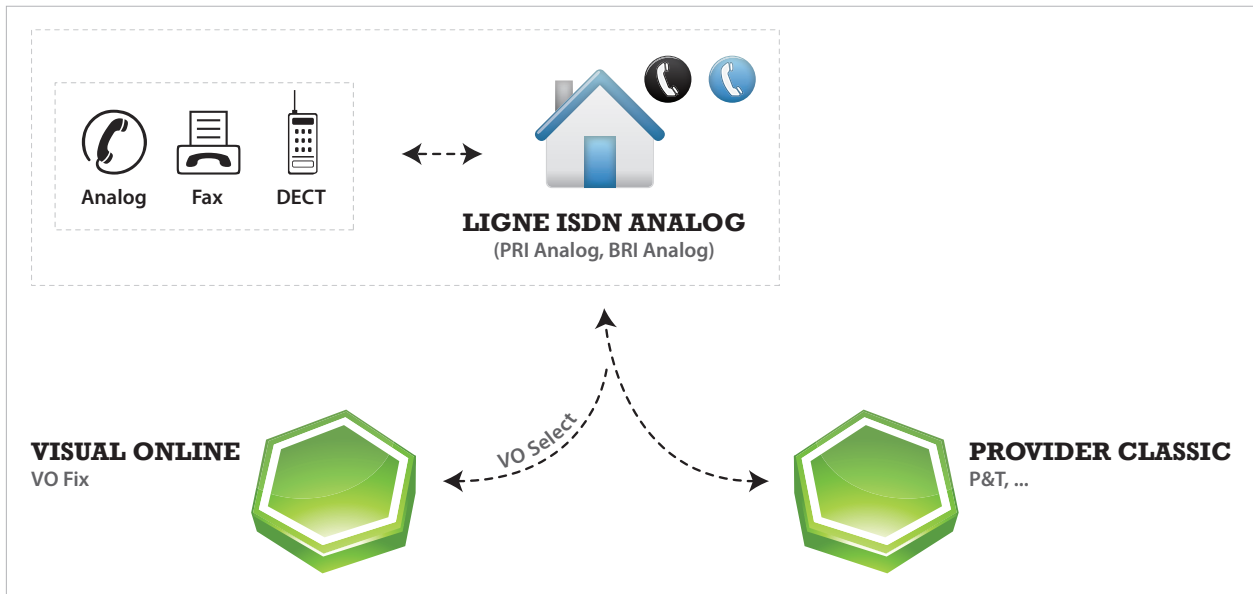


Telephone Services and Systems

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VO Select

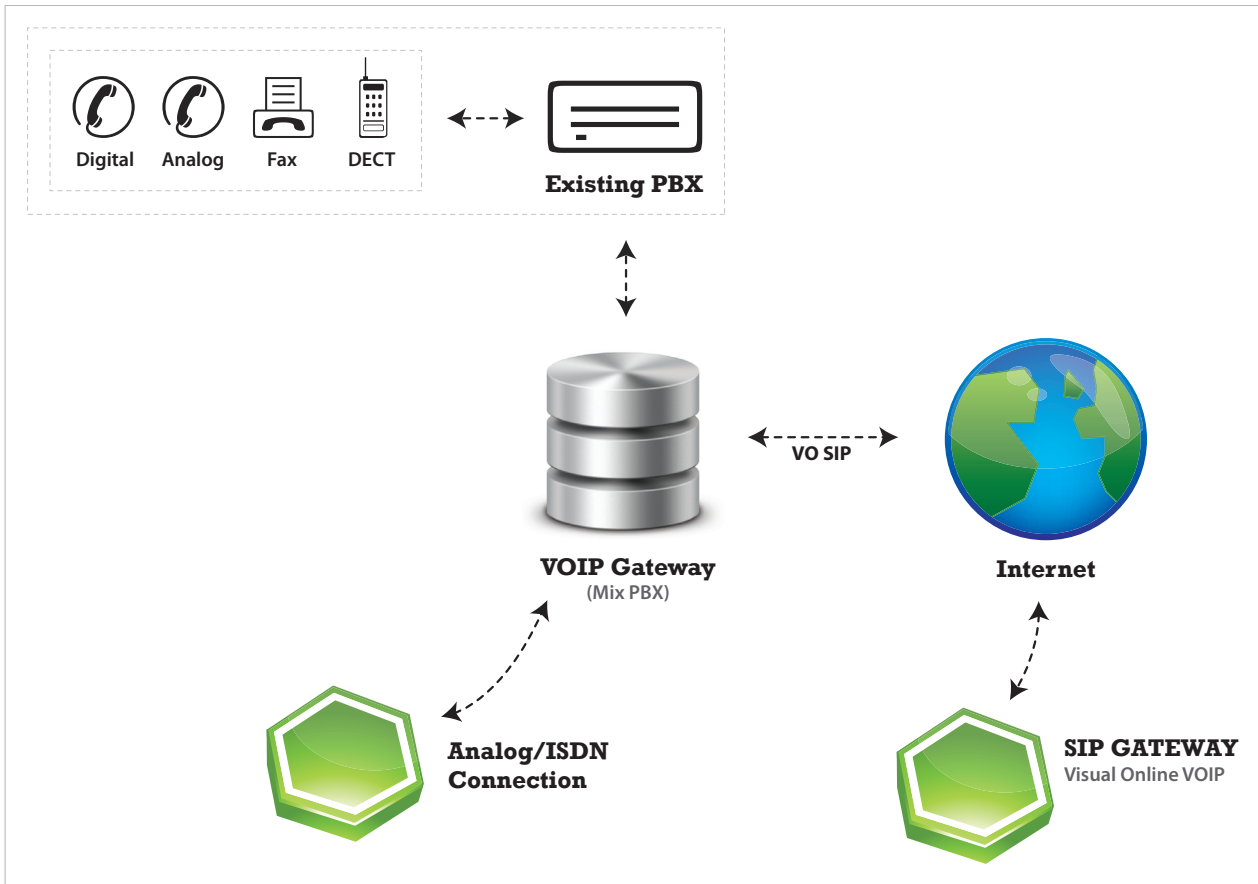


Using Voselect (Carrier Pre-Selection) we are able to offer our competitive rates using the VO exchange to perform the routing of the calls to our network ensuring high quality and a reduction 'leakage' of calls to VO meaning that your company benefits from our cheaper telephone calls all the time.

Carrier Pre Select / Least cost routing is a method of reducing you company's telecommunication costs, whether you are calling to a mobile, abroad or just anywhere in Luxembourg. Saving you up to 60%.

Changing to CPS is a straightforward procedure without the need to change your existing telephone number or line.

VO SIP Gateway



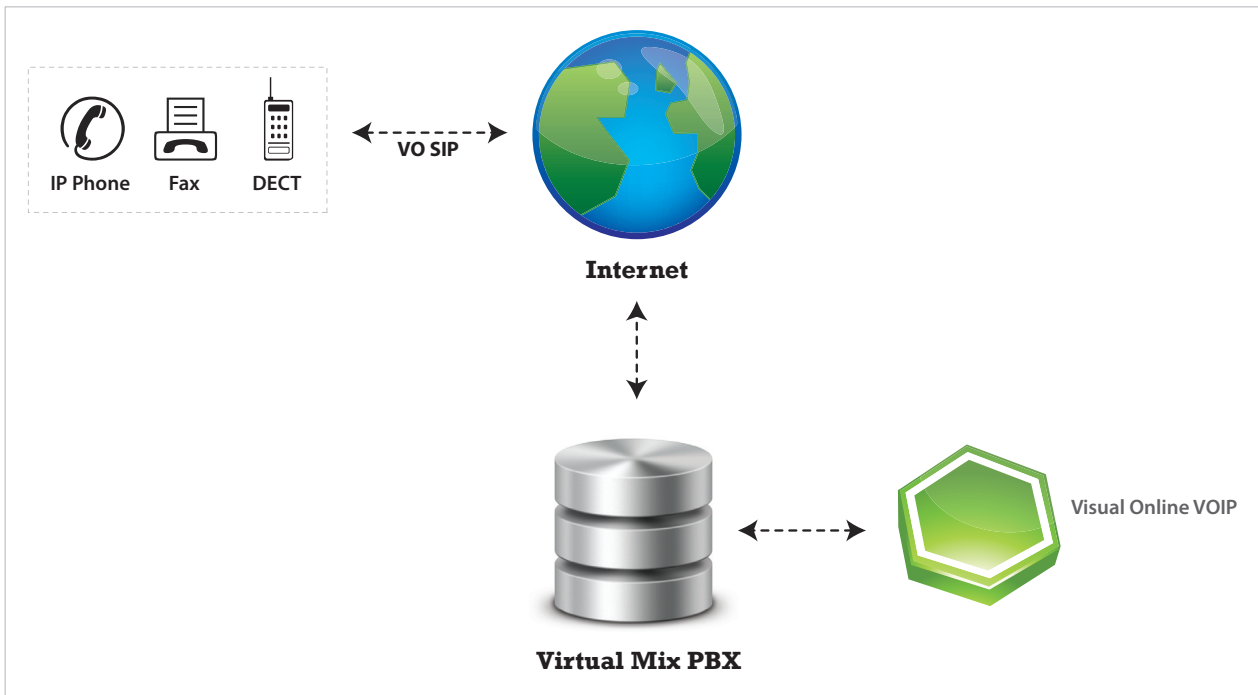
The *MixPBX* can act as a gateway between your existing PBX and the telecoms network. The purpose of this solution is to use voice over IP for outgoing calls without making big changes to your existing infrastructure.

Voice over IP calls can be used to call other company offices for free or to benefit from *Visual-Online's* very low call rates (<http://www.vo.lu>)

Key features:

- ✔ supports PRI and BRI (ISDN) lines
- ✔ automatic failover to the telecoms network in case of internet connectivity problems
- ✔ fax to e-mail (PDF) for incoming faxes
- ✔ enable or disable voice over IP for all or only a few employees

Virtual Mix PBX



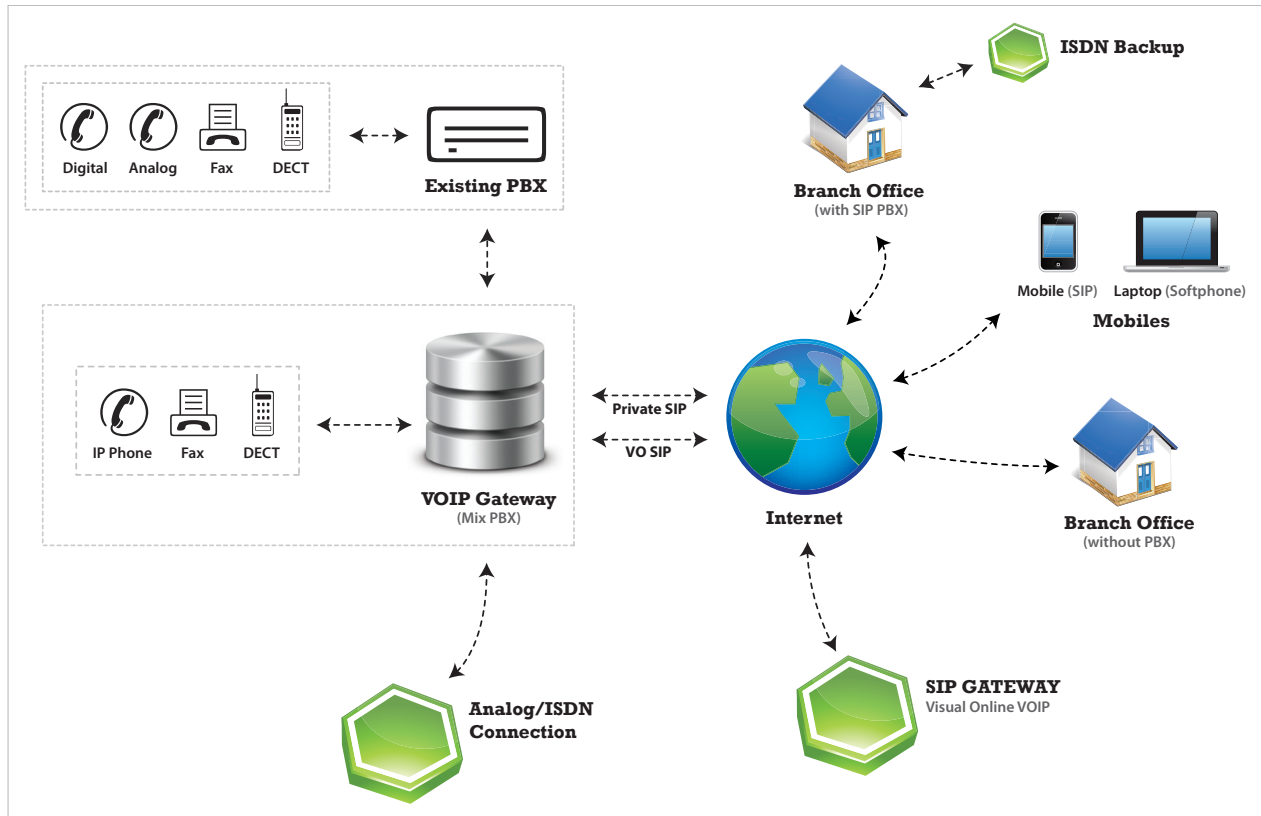
With Visual-Online's Virtual PBX you can be a big business, right from your home-office, small office, or virtual office. A hosted PBX means that you can provide the best customer service possible, without the expense or hassle of buying and maintaining your own phone system. Never again have a client feel like they're not getting top-notch care from you or your business. All you need is a phone, we take care of the rest.

Right from our website, within a few clicks and in a couple of minutes, you can have a fully automated, professional, advanced phone system that gives you competitive features like 99.999% uptime, real call routing, simple administration, and professional support.

Key features:

- ✔ supports PRI and BRI (ISDN) lines
- ✔ automatic failover to the telecoms network in case of internet connectivity problems
- ✔ fax to e-mail (PDF) for incoming faxes
- ✔ enable or disable voice over IP for all or only a few employees

Telephone System (PBX)



Our flagship product, the *MixPBX*, is a complete telephony system combining the innovation of a hosted communication service with the stability of a traditional phone installation. A modern software based approach makes our product grow with your business and your future communication needs.

The *MixPBX* can be integrated into any existing network to unify communications of different technologies and different places. You can interconnect home users, remote workers, mobile devices or satellite offices.

Visual-Online's service centralizes configurations and management into one single place. You can add new employees, branch offices or phone conferences with a few simple mouse clicks. Different access levels for users, managers and administrators secure your communication system from third-parties.

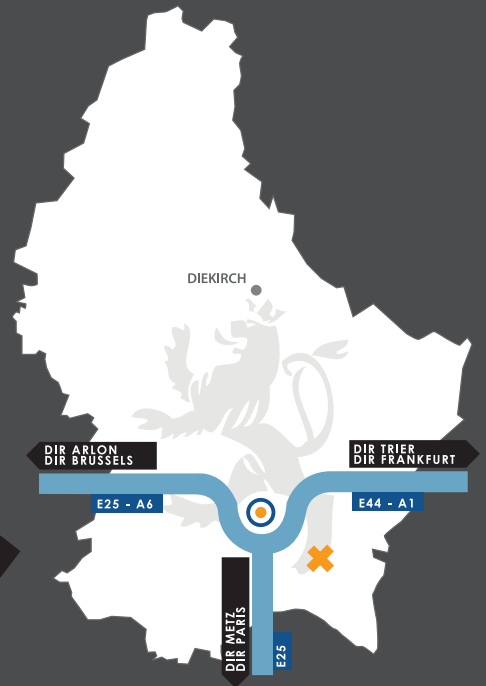
Key features:

- ✔ Voicemail
- ✔ Fax to e-mail / e-mail to fax (PDF)
- ✔ Click to dial integration
- ✔ Outlook, TAPI, Browsers
- ✔ Music on hold (MP3)
- ✔ Conference system
- ✔ Time base routing
- ✔ Least cost routing

About Visual Online:

Visual Online is one of the biggest **Internet** and **VOIP** service providers in Luxembourg with its own international redundant backbone and **Datacenter** infrastructure. We are also a **Domain name** registrar for most of TLDs through our <http://www.dns-stock.com> platform.

Visual Online offers **Fiber and ADSL** connections for professionals and also individuals. Different **Hosting** and **Email** solutions are available for every business need, from small to big. We provide **Server** locations physical, and also virtual, at our facilities. Through our **Groupware** solutions, we also offer advanced email functionalities including synchronization with syncML standard, anti-virus and anti-spam protection. Other internet services include **Roaming** internet access, **Online Backup**, and the most up-to-date **Website creation** solutions.



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